



Domestic Order Policy

Robertson Harness ships via FedEx or the USPS. We offer FedEx Ground, FedEx Home Delivery, FedEx 2 Day, FedEx 3 Day Express Saver and FedEx Overnight options. Robertson will use a customers' Fed Ex account for shipping in the United States if specified. We use standard Priority Flat Rates for all USPS deliveries.

Standard shipping

Standard shipping rates do not apply to shipments to Alaska and Hawaii. Shipping prices for those orders will depend on size and location that the order is being shipped to. Due to these price increases Robertson Harness will attempt to ship US Postal if applicable. You will be notified of any additional charges before shipping.

Alaska, Hawaii, Puerto Rico, Virgin Islands, Guam and APO military mail: Orders shipping to states outside the continental U.S. (also APO address) will be shipped via U.S. Mail unless indicated to ship FedEx Overnight or 2 Day Air shipping.

Expedited Shipping

Expedited shipping is available with an additional charge. Please include notes in your order as to the expedited method of shipping that you need and we will notify you of the charges. Charges will depend on location and method of shipping.

Shipping to a residential address

Orders shipping to a residential address automatically incur a higher shipping rate unless shipping via The US Postal Service. When shipping through the USPS Robertson Harness will use flat rate shipping. Any order shipping to a P.O. Box will ship via USPS. Please indicate shipping address when placing order.

Tracking your order

Please note: It may take 24-48 hours for your tracking information to reflect details on FedEx, or USPS sites.

Tracking information:

- If your order has shipped, a tracking number will be displayed on the invoice.
- If you received an invoice via email, your order is in route, however initial tracking information may not be available from the carrier.
- USPS will show only an initial scan and a delivery confirmation notice when the package is delivered.

Further questions please contact Robertson Harness (702) 564-4286