

## **Warranty**

Robertson Harness warrants that the product will be free from defects in materials and workmanship for a period of twelve months from the production date. If the product proves defective during this warranty period, Robertson, at its option, will either repair the defective product without charge for parts and labor, or will provide a replacement in exchange for the defective product. Warranties are honored to the original distributor or buyer and are not to be extended to third parties unless directed through the distributor.

In order to obtain service under this warranty, the Customer must notify Robertson Harness of the defect before the expiration of the warranty period and make suitable arrangements for the performance of service. Customer shall be responsible for packaging and shipping the defective product to Robertson Harness. Robertson Harness shall pay for the return of the product to Customer, at its discretion. Customer shall be responsible for paying all duties, taxes, and any other charges required in order to ship the product.

This warranty shall not apply to any defect, failure or damage caused by improper use or inadequate maintenance and care. Robertson Harness shall not be obligated to furnish service under this warranty a) to repair damage resulting from attempts by personnel or their agents to install, repair or service the product; b) to repair damage resulting from improper use or connection to incompatible equipment c) to service a product that has been modified or integrated with other products when the effect of such modification challenge the structural integrity of the product.

This warranty is given by Robertson Harness with respect to the product in lieu of any other warranties, express or implied. Robertson Harness's responsibility to repair or replace defective products is the sole and exclusive remedy provided to the customer for breach of this warranty. Robertson Harness and its vendors will not be liable for any indirect, special, incidental, or consequential damages irrespective of whether Robertson Harness or the vendor has advance notice of the possibility of such damages.

### **Prompt Disposition**

Robertson Harness will make a good faith effort for prompt correction or other adjustment with respect to any product, which proves to be defective within the warranty period.

**Important:** Vendors before returning any product email or call Robertson Harness for a Return Authorization number and indicate the defect.